

COVID-19 update: June 2020

We are delighted to announce that we are due to open very soon.

For a number of weeks, we have been working very hard to put additional procedures in place in order to ensure the safety of our patients and colleagues.

Please be aware that our service provision will need to be phased, as recommended by our guidelines. This means that we will need to minimise the number of people in the Practice at any one time to conform to social distancing measures. This, in turn, will limit the number of people we can see in a single day.

We are aiming to have face-to-face consultations and treatments of patients from Monday 22nd June, 2020.

We will need to prioritise our patient list – we first need to see the patients who contacted us during lockdown for their dental emergency. As diaries allow, we will then contact patients who are in mid-treatment, followed by patients who have had their routine check-ups cancelled.

On your attendance at your Practice, you will notice that we will be working in very different ways. We will be updating you on our new patient journey, which will include completing as much paperwork and payments remotely to keep contact to a minimum.

Please do not attend your Practice without a prior appointment. If you need help or advice, please call or email us.

Our team is working hard to get things back to 'normal' as soon as possible, and whilst this is good news, please be patient with us during this initial phase.

We hope to see you all soon.

The Pepper Clinics